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| Device Repair Login | A picture containing food, drawing  Description automatically generated |

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| **Customer name** |  |
| **Contact number** |  |

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| **Device manufacturer** |  |
| **Device model** |  |
| **IMEI number** |  |
| **Return address** |  |

|  |  |
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| **Any accessories included with device submitted for repair?**  |  |
| Details |

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| --- | --- |
| **Loan phone / accessories provided?**  |  |
| Details |

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| **Customer advised that all content will be wiped from the device and advised to back handset up prior to logging in repair.**  |  |
| **Customer accepts that Grapevine accept no responsibility for any data lost during the repair.** |  |
| **Customer advised if they fail to return their loan phone, or if it’s returned broken, the deposit fee will not be refunded.**  |  |
| **Customer signature** |  | **Date** |  |